

Adaptability of Librarians in A Digital Environment in Selected Academic Libraries in Metro Manila: Basis for A Formulation of Policies and Procedures on Professional Development

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Abstract

This study assessed the adaptability of librarians in online resources, online services, personnel, and facilities in selected academic libraries in Metro Manila. These libraries are the University of the Philippines Diliman, and Manila, Rizal Library of the Ateneo De Manila University, the Ninoy Aquino Library and Learning Research Center (NALLRC) Library of the Polytechnic University of the Philippines, the Mapua University Library, the Technological University of the Philippines Library, and the Adamson University Library. The descriptive-quantitative methodology was used to assess the one hundred eighty (180) librarians' level of adaptability and challenges encountered in the digital environment through a survey questionnaire. The study revealed that the majority of the respondents were aged 36 years old and above, female, and single. The study also demonstrated that most of the librarians were in service for 6 to 10 years and with a permanent position. The adaptability levels of respondents were good on online resources, online services, personnel, and facilities. However, the majority of the librarians encountered insufficient funds for purchasing online resources, lack of proper dissemination of ICT policy in accessing data, ineffective marketing strategies and campaigns of online services, lack of training and workshop, and insufficient digital facilities. It is concluded that respondents mainly showed a high level of adaptability in online resources, online services, personnel, and facilities. However, it was observed that some online resources, online services, personnel, and facilities such as institutional repository, online pathfinder, knowledge in using digital and online platforms used by the institution, and library provide adequate computers ranked lowest. This implied that existing marketing strategies were successful but needed improvements.

Keywords: Academic Library, Adaptability, Competencies, Career Advancement, Professional Development, Policies, and Procedures, Digital Library, Descriptive, Survey Questionnaire, Philippines